



A PUBLICATION OF LA HABRA HEIGHTS COUNTY WATER DISTRICT

WEST ROAD MAIN BREAK UPDATE

On October 2nd, the District had a leak on a large 20-inch water main that delivers water throughout our service area. To repair the pipe, and to prevent the road from suffering further damage than had already occurred, the District had to perform an emergency water main shut down. This shut down affected more than 400 customers. Unfortunately, those customers were out of water for over 36 hours. District personnel and contractors worked tirelessly round the clock to repair the leaking water main and restore water service.

The District's number one priority during any water outage is to restore water service as quickly as possible. While we understand that a water leak of this magnitude can be frustrating to our customers, we want to assure you that we are sympathetic to your situation. The District thanks those who patiently suffered through the water outage while we worked diligently to make this repair.

Water mains can occasionally be shut down during an emergency to protect water quality, residents and their personal property and make necessary repairs. Nevertheless, shutting off a water main is always our last option. When emergency water main shutdowns occur, we try our best to inform our customers of the situation by posting a notice on the front page of our website, www.lhhcwd.com. Our office refrains from contacting our field personnel for updated information during these emergencies while they are working to restore water, as doing so slows the process. However, in response to those of you who have reached out, we will now update this notice with a date and time stamp during regular hours of operation. This will ensure the message you receive is most current and accurate. We encourage those who don't have internet access to call our office for updates.

Lastly, for everyone's safety, please refrain from visiting job sites to ask questions during emergency work. Walking through traffic control, heavy operating equipment, mud and water on the ground, and construction supplies and debris can put you in unnecessary jeopardy of injuring yourself and others. Work site safety is of utmost concern.



LA HABRA HEIGHTS
COUNTY WATER DISTRICT

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La Habra Heights County Water District
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La Habra Heights, CA 90631-8366
|||

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ANAHEIM, CA

EMERGENCIES HAPPEN...BE PREPARED

It is important to have sufficient water stored for your family and animals, we encourage our customers to prepare for water outages. The District recommends each customer assess how much water they need and store emergency water on your property. This amount should sufficiently increase for those with livestock or other animals.

There are many emergency instances where your water service could be interrupted for several days, such as:

- Earthquakes
- Fires
- Pipeline breaks



Again, each customer's situation is different so it is advisable that you assess your water needs and prepare accordingly. Please contact the District if you need assistance with specific issues regarding water availability during emergencies.



NEW EMPLOYEE

Ayden Briseno was hired in September 2022 as a Utility Worker I. He attained his State of California Department of Public Health Water Distribution Grade 2 and Treatment Grade 1 certifications. He has experience in plumbing and two other water agencies. Mr. Briseno enjoys hiking with friends and his dog.



Mission of the District

To provide high quality potable water service at a reasonable cost to the public residing within the District boundaries.

BOARD OF DIRECTORS

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